

PLEASE READ ALL  
OF THE FOLLOWING  
INFORMATION AS IT  
WILL BE USEFUL  
DURING YOUR  
QUARANTINE

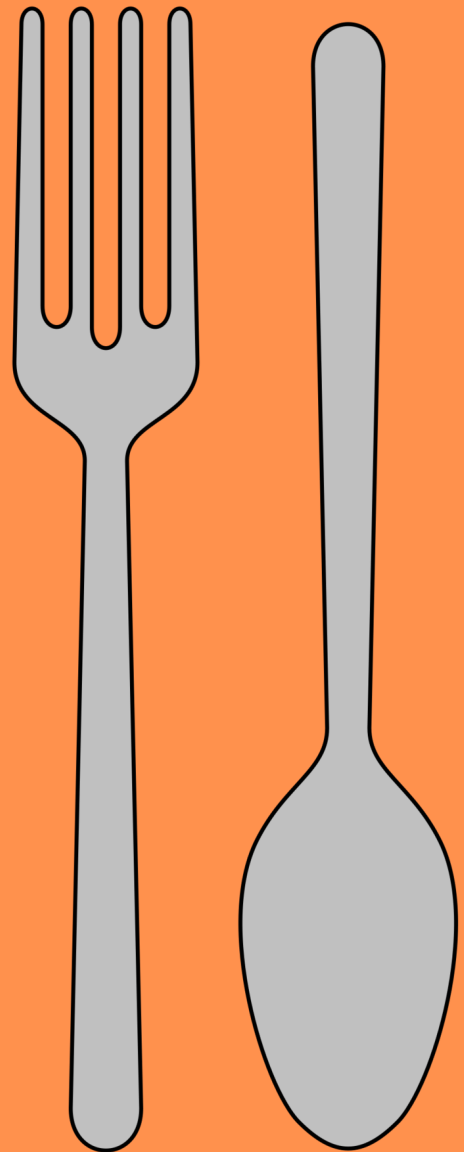


# Dining Services in Isolation FAQ

**Welcome to quarantine! Here is some information regarding your stay and what dining services will look like:**

- All meals will be delivered to your door between the hours of 4:30pm and 5:30pm.
- Your meal drop offs will consist of a hot dinner, and both a cold breakfast and lunch for the next day.
- You will be notified when your meal is dropped when a **RED** piece of paper is passed under your door.

**\*\*Once you see the paper please wait 5 minutes before you open the door to retrieve your meal to ensure our staff's safety.\*\***



# Mail Delivery in Isolation FAQ

Here is some information regarding your stay and what  
mail delivery will look like:

- Mail can be dropped off to your quarantine space if it is an **ESSENTIAL ITEM**. For example, any medications and or textbooks/school supplies.
- Mail drop off is every Tuesday and Thursday during meal delivery if needed.
- We are **NOT** permitted to enter your fall residence hall assignments to retrieve any mail.
- If you have any questions please email Jackson Martino.



# Laundry Services in Isolation FAQ

**Here is some information regarding your stay and what laundry services will look like:**

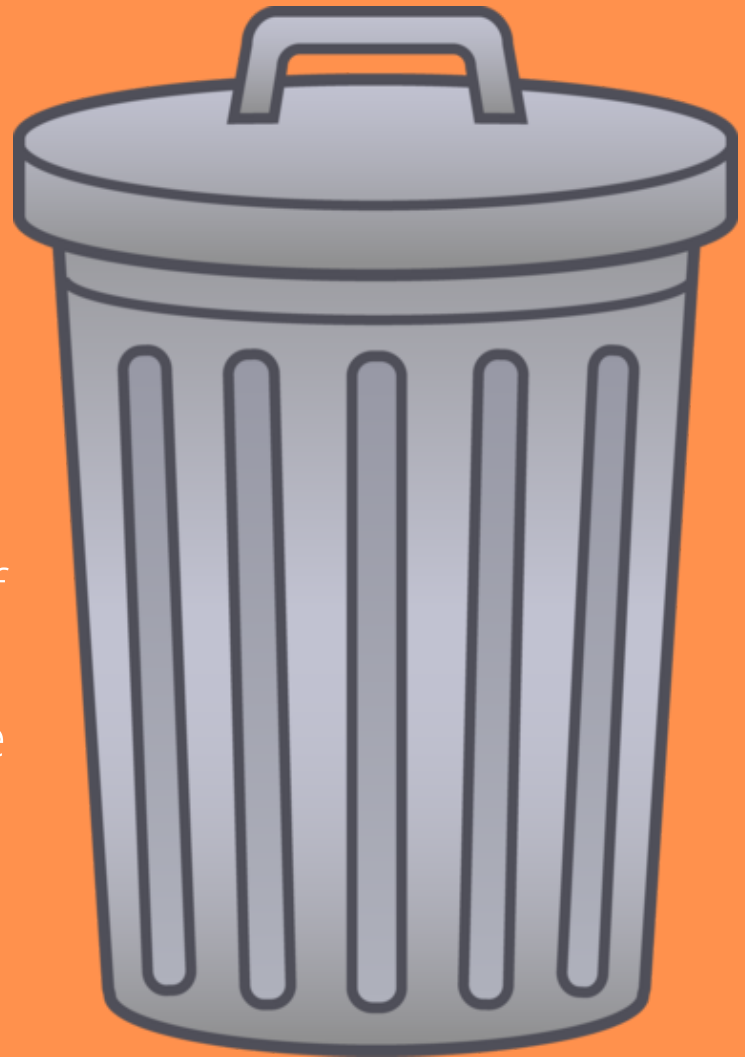
- Laundry will be provided to you during your stay if needed. Laundry will be picked up every Wednesday and dropped back off on Friday.
- You **MUST** schedule a laundry pick up with Jackson so you are provided a bag for your garments. Once provided place the bag outside of your suite door by 3:45pm on Wednesday for pick up.
- The laundry will then be dropped back off during meal delivery on Friday.
- Keep in mind your laundry will not be sorted into different loads so please plan properly on what you need washed.



# Garbage Pickup in Isolation FAQ

**Here is some information regarding your stay and what  
garbage pickup will look like:**

- Garbage will be picked up every Monday, Wednesday, and Friday at 10:00am during your stay in North Wing.
- For garbage pickup, please place your garbage outside of your suite door no later than 9:30am to ensure the safety of our custodial staff.
- You are provided with garbage bags when you check into North Wing but if you need more during your stay please contact Jackson.



# Important contact information

Here is some information for key contacts that you may need during your quarantine or isolation

**Jackson Martino**

Graduate Assistant for Residential Success

Email: [se-martinj15@buffalostate.edu](mailto:se-martinj15@buffalostate.edu)

**Glenn Bucello**

Resident District Manager (Dining Services)

Email: [bucellgr@buffalostate.edu](mailto:bucellgr@buffalostate.edu)

**Residence Life**

Email: [reslife@buffalostate.edu](mailto:reslife@buffalostate.edu)

Phone: 716-878-3000

**Tech Support**

Email: [ithelpdesk@buffalostate.edu](mailto:ithelpdesk@buffalostate.edu)

Phone: 716-878-4357

**Weigel Health Center:**

Monday-Friday 8:30am-4:30am (716)-878-6711

After hours and weekends 1-866-710-1002.

Email: [weigel@buffalostate.edu](mailto:weigel@buffalostate.edu)

Information on how to place work order if there is an issue with your room in North Wing

<https://residencelife.buffalostate.edu/work-order>